

EFFECTIVE: 5/17/2023

TERMS AND CONDITIONS GOVERNING ALL SALES

All products and services (collectively, "**Products**") provided for in the Quote, Sales Order Acknowledgement, proposal or other agreement pertaining to the purchase and sale of Products ("**Proposal**") shall be furnished by INTERNATIONAL BALER CORPORATION ("**INTERNATIONAL BALER**") and accepted by the party ("**Buyer**") who either accepts a quotation from INTERNATIONAL BALER for the sale of the Products or whose order for the Products is accepted by INTERNATIONAL BALER in accordance with the following Terms and Conditions of Sale ("**Terms**"). The Proposal and these Terms shall together constitute the only agreement of INTERNATIONAL BALER and Buyer ("**Agreement**"). Unless otherwise specifically agreed to in writing by INTERNATIONAL BALER, the Terms shall also apply to any and all future orders placed by Buyer with INTERNATIONAL BALER for products and/or services, including products and/or services not referenced in the initial Proposal. The offer of INTERNATIONAL BALER to Buyer contained in this Agreement expressly limits Buyer's acceptance to the terms of this Agreement. INTERNATIONAL BALER rejects any terms contained in any purchase order or other documents issued by Buyer which are different from, conflict with, modify and/or add to this Agreement; in such event, the terms of this Agreement shall govern and prevail. INTERNATIONAL BALER's execution of any document issued by Buyer shall constitute only an acknowledgment of receipt thereof and shall not be construed as an acceptance of any of the terms therein. Unless Buyer sets forth each specific objection to this Agreement in this Agreement or in a separate writing signed and dated by Buyer and delivered to INTERNATIONAL BALER contemporaneously with this Agreement, Buyer shall be deemed to have accepted all of the terms of this Agreement. Buyer's issuance of a purchase order or other document which purports to reject some or all of the terms of this Agreement by virtue of Buyer's standard form language, or otherwise, shall not be sufficient objection. Where Buyer specifically objects to any of the terms of this Agreement, no contract shall be formed unless and until INTERNATIONAL BALER accepts in writing Buyer's proposed modifications to this Agreement. No waiver or modification of any of the terms of this Agreement shall be valid unless made in writing and signed by INTERNATIONAL BALER and Buyer. The foregoing notwithstanding, if INTERNATIONAL BALER discovers errors or omissions in the Proposal, INTERNATIONAL BALER is authorized to correct or add to the Proposal or terminate this Agreement, provided that if INTERNATIONAL BALER exercises its right to correct or add to the Proposal, Buyer may for a period of 5 days from receipt of notice of such changes or additions, terminate this Agreement. Stenographic and clerical errors are subject to unilateral correction. Unless otherwise specified, commercial variations will be allowed on all dimensions.

PRICES: Prices quoted in are in United States dollars and are effective as of the date of the Proposal and subject to change. Prices are valid for 30 days from the date of INTERNATIONAL BALER'S published price schedule or Proposal, unless otherwise agreed in writing. Prices include INTERNATIONAL BALER standard packing for domestic shipments unless otherwise indicated.

Additional costs as a result of special hydraulic, electronic or pneumatic components or other special arrangements required by local standards or codes, will be the responsibility of the Buyer.

TERMS OF PAYMENT: The purchase price of the Products shall be due as set forth in the Proposal. At the option of INTERNATIONAL BALER, Buyer may be required to provide a financial statement or other financial information for credit verification, prior to shipment of the Products. If shipments are delayed by Buyer for any cause, payment shall become due from the date on which INTERNATIONAL BALER is prepared to make shipment. In addition, a monthly storage/warehousing fee shall be at Buyer's risk and expense and assessed 30-days from the date the Products are ready for shipment. If manufacture is delayed by Buyer for any cause, a partial payment based upon the percentage of completion of the order shall become due from the date on which INTERNATIONAL BALER is notified of the delay. INTERNATIONAL BALER may at any time, when in its opinion Buyer's financial condition warrants, alter or suspend credit and delivery until such time as arrangements for payment are made which are satisfactory to INTERNATIONAL BALER. Buyer agrees to pay to INTERNATIONAL BALER interest charges of 1.5 percent per month on the outstanding balance of all accounts of Buyer that are not paid in accordance with the terms of this Agreement. In addition, Buyer agrees to reimburse INTERNATIONAL BALER for all costs incurred by INTERNATIONAL BALER as a result of any breach of this Agreement by the Buyer including, but not limited to, reasonable attorneys' fees and costs. All payments hereunder shall be in United States dollars and made by check or wire transfer, unless otherwise agreed upon in writing by INTERNATIONAL BALER.



TAXES: INTERNATIONAL BALER prices do not include sales (except for deliveries in California, Florida and Tennessee); value added; inventory; use; or other taxes or fees, which are the sole responsibility of Buyer. If Buyer is exempt from the payment of any tax, it is the duty of Buyer to furnish INTERNATIONAL BALER the proper exemption certificate.

DELIVERY: Deliveries are scheduled only after receipt of order, clarification of required technical information, resolution of commercial issues, and Buyer approval of drawings when required. Shipping dates are estimated based on conditions prevailing at the time of quotation but are not guaranteed. If Buyer requests delivery by a carrier other than the carrier regularly used by INTERNATIONAL BALER and whose rates are reflected in the Proposal, any such excess costs will be the expense of Buyer. INTERNATIONAL BALER shall not be liable for delays in delivery or failure to manufacture due to force majeure or causes beyond its reasonable control such as Acts of God, acts or omissions of Buyer, acts or omission of civil or military authority, priorities, fire, strikes, floods, epidemics, quarantines, restrictions, riot, war, delays in transportation, transportation vehicle/vessel shortages and inability to perform due to inability to obtain necessary labor, materials or manufacturing facilities. In the event of any delay such as above described, the date of delivery shall be extended for a period equal to the time lost by reason of such delay. The Products shall be delivered to Buyer or its designated shipping company and risk of loss shall pass to Buyer Ex Works INTERNATIONAL BALER's facility in Jacksonville, Florida, unless specified otherwise in the Proposal or Quotation.

TITLE AND SECURITY INTEREST: The title to and right of possession of the Products (or any part or portion thereof) furnished by INTERNATIONAL BALER shall remain INTERNATIONAL BALER's personal property until paid for in full, and Buyer shall do all things necessary to perfect and maintain such right and title in INTERNATIONAL BALER. To the extent Buyer should be deemed the owner of the Products despite not having paid for the Products in full, Buyer grants to INTERNATIONAL BALER a security interest in the Products purchased and in the proceeds thereof. INTERNATIONAL BALER is authorized to file financing statements and other documents necessary to perfect and continue the security interest. If INTERNATIONAL BALER in its sole judgment questions Buyer's ability to pay for the Products, INTERNATIONAL BALER may require payment in full in advance of delivery or manufacture of the Products. Failure to adhere to INTERNATIONAL BALER's terms may result in a shipping hold on future orders and/or a reduction in the credit INTERNATIONAL BALER will extend.

CANCELLATION: No order may be canceled by Buyer unless specifically consented to by INTERNATIONAL BALER in writing. In the event of such consent, Buyer shall pay: (a) contract price for all Products that have been completed prior to receipt of notice of cancellation; (b) all costs incurred by INTERNATIONAL BALER in connection with the uncompleted portion of the order plus a normal profit of the total contract price as partial damages; and (c) cancellation charges, if any, of INTERNATIONAL BALER on account of its purchasing commitments made under the order. INTERNATIONAL BALER shall have the right to cancel any order or to refuse to deliver or to delay shipment in the event Buyer fails to submit payments when due or perform any other obligations of Buyer.

INDEMNITY: Buyer hereby indemnifies and agrees to defend and hold INTERNATIONAL BALER harmless from and against any and all claims, actions, damages, demands, liabilities, costs and expenses, including attorneys' fees and expenses, relating to the Products, except to the extent caused by the gross negligence or willful misconduct of INTERNATIONAL BALER.

INTELLECTUAL PROPERTY: Buyer shall not remove, alter, obliterate, copy or cancel INTERNATIONAL BALER's trade names or trademarks appearing on any Product nor take any actions which are inconsistent with INTERNATIONAL BALER's ownership of such names and trademarks. Products purchased pursuant to this Agreement may include intellectual property proprietary to INTERNATIONAL BALER. Specifically, for example, baler models may include software or firmware, including pre-programmed software or firmware, such as the Programmable Logic Controller or safety circuits. Buyer agrees that all source and object code of such software and firmware is and remains the exclusive property of INTERNATIONAL BALER. Buyer further acknowledges that software or firmware installed on Products should not be modified, deleted, reprogrammed, serviced, or otherwise changed other than by INTERNATIONAL BALER or individuals approved by INTERNATIONAL BALER. Unauthorized modification, deletion, reprogramming, or service shall void all warranties and shall relieve INTERNATIONAL BALER of all liability of any kind.



IMPORT LICENSES: Prior to the date of shipment of the Products, Buyer shall obtain at its sole cost all import licenses and/or other government approvals that may be required by the country of importation. Upon INTERNATIONAL BALER's request, Buyer shall provide INTERNATIONAL BALER with copies of such import licenses and/or government approvals to evidence Buyer's compliance with this provision. Buyer represents and warrants that it is not, and Buyer shall not, directly or indirectly, transfer the Products to, a person or entity listed as: (1) a Specially Designated National or Blocked Person by the U.S. Treasury Department; (2) a Denied Person by the U.S. Commerce Department; (3) a Denied Entity by the U.S. Commerce Department; or (4) a Debarred Party by the U.S. State Department. Buyer shall indemnify, defend and hold INTERNATIONAL BALER harmless from any claim, loss, damage, fines, penalties, liability or expense incurred with regard to Buyer's failure to comply with this provision.

MANUALS, BROCHURES, INSTRUCTIONS: All operating manuals, instructions, brochures, warnings, or similar materials concerning the Products (collectively, the "Operator Service Manual") are provided to Buyer as a source of information on the safe and proper maintenance and operation of the Products. Buyer's failure to comply with the recommendations set out in the Operator Service Manual may result in personal injury and/or property damage. Buyer agrees to not remove warnings, notices, safety guards or other protective devices, except for maintenance as recommended by, and in accordance with, the Operator Service Manual. INTERNATIONAL BALER relies upon Buyer's promise to properly train and supervise its employees in the safe operation and use of the Products. It has further relied on Buyer's promise to prohibit its employees from placing any of their limbs within the chamber of the equipment, and only to utilize an approved service technician in performing service on the Products when needed.

NON-WARRANTY SERVICE CHARGES: Should the Buyer of a Product request the service of an INTERNATIONAL BALER service technician (except as specifically provided for and included in the price of such Product in the attached schedule or schedules), such service will be rendered at a quoted charge per day, plus, all other expenses incident thereto, including transportation to and from Buyer's facility and living expenses.

COMPLIANCE WITH LAWS: Buyer shall comply with the United States Foreign Corrupt Practices Act of 1977, as amended, and all export laws and restrictions and regulations of the Department of Commerce, Department of Defense or of other United States or foreign agencies or authorities, and shall not export, or allow the export or re-export of any Product in violation of any such restrictions, laws or regulations.

APPLICABLE LAW: This Agreement shall be interpreted and enforced in accordance with the laws of the State of Florida, including the laws of the United States applicable therein. THE UNITED NATIONS CONVENTION ON THE INTERNATIONAL SALE OF GOODS SHALL NOT GOVERN THE INTERPRETATION OF OR ANY DISPUTE ARISING FROM THIS AGREEMENT.

LIMITATION OF CLAIMS: No action or proceeding based on this Agreement or arising out of its performance shall be instituted by either party more than one (1) year after the cause of action or claim has accrued; provided, however, that no such limitation shall apply to claims for payment under this Agreement by INTERNATIONAL BALER against Buyer.

ARBITRATION: Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, shall be settled by binding arbitration in the State of Florida, before a single, neutral arbitrator chosen jointly by counsel to INTERNATIONAL BALER and counsel to Buyer. Should counsel to the parties be unable to agree on an arbitrator, each party shall choose an arbitrator, and the two arbitrators chosen by the parties shall select a third arbitrator who will decide the controversy. Judgment rendered upon the award, including such reasonable attorneys' fees as may be awarded the prevailing party, may be entered in any court having jurisdiction thereof.

INTEGRATION; MODIFICATIONS; WAIVER. This Agreement contains the entire understanding between the parties with respect to the transactions and subject matter contemplated hereby and supersedes, merges, and replaces all prior and contemporaneous agreements and understandings, oral or written, between the parties. This Agreement may not be orally amended or changed. This Agreement may be amended or changed only by written instrument executed by both parties. The provisions of this Agreement may be waived only by a written instrument executed by



the party waiving such provision. A waiver of any term of this Agreement shall not be deemed a waiver of any other term, or of such term on any other occasion.

ATTORNEYS' FEES: In the event of any controversy, claim, or dispute between the parties hereto arising out of or relating to this Agreement, or the breach thereof, the prevailing party shall be entitled to recover from the other party reasonable expenses, attorneys' fees, and costs. Attorneys' fees incurred in enforcing any judgment are recoverable as a separate item, and this provision for post-judgment attorneys' fees shall survive any judgment and shall not be deemed merged into the judgment.

CONFIDENTIALITY: All data, designs, drawings, processes, specializations, reports and other technical, financial or proprietary information submitted by INTERNATIONAL BALER to Buyer and the features of all parts, equipment, tools, patterns and other items furnished or disclosed to Buyer by INTERNATIONAL BALER in connection with the order (the "***Confidential Data***") are to be considered confidential, the sole property of INTERNATIONAL BALER, shall not be used except in connection with INTERNATIONAL BALER's provision of the Products to Buyer in accordance with the order and shall not be published or disclosed to any third party without INTERNATIONAL BALER's prior written authorization, unless the Confidential Data or any relevant part thereof is or becomes generally available to Buyer on a non-confidential basis from a source (other than INTERNATIONAL BALER) which is entitled to disclose the same. Buyer shall not, without receipt of INTERNATIONAL BALER's prior written authorization, disclose any term or provision of this order.

LIMITATION ON LIABILITY: INTERNATIONAL BALER SHALL IN NO EVENT BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THE SALE OF INTERNATIONAL BALER PRODUCTS OR TO THIS AGREEMENT OR ANY BREACH THEREOF, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS OR REVENUE, WORK STOPPAGE OR INEFFICIENCIES, IMPAIRMENT OF THE PRODUCTS, LOSS BY REASON OF SHUTDOWN OR NON-OPERATION OR INCREASED EXPENSES OF OPERATION, WHETHER OR NOT SUCH LOSS OR DAMAGE IS BASED ON CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, AND WHETHER OR NOT INTERNATIONAL BALER WAS ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE. IN NO EVENT SHALL INTERNATIONAL BALER'S TOTAL LIABILITY (WHETHER BASED ON AN ACTION OR CLAIM IN CONTRACT, TORT OR OTHERWISE) TO BUYER ARISING OUT OF OR RELATED TO THE SALES OF ANY INTERNATIONAL BALER PRODUCTS EXCEED THE PURCHASE PRICE OF SUCH PRODUCTS.

DESIGN CHANGES: INTERNATIONAL BALER strives to improve Products, and reserves the right to change the design specifications and construction of Products in its exclusive opinion, without notice, when such a change represents an improvement to the equipment. INTERNATIONAL BALER is not obligated to apply any change or improvement to Products previously manufactured. Changes in design or construction of Products made at the request of Buyer after the order has been accepted, or, in the case of customer equipment orders after the approval of certified drawings, will be made at the expense of the Buyer under terms to be mutually agreed to in writing.



LIMITED WARRANTY

Except as limited herein, INTERNATIONAL BALER warrants to the original Buyer that the Products manufactured by INTERNATIONAL BALER shall be free from manufacturing defects in material and workmanship (“Warranty”) under normal use and service for the Warranty Period (as defined below). INTERNATIONAL BALER shall not be obligated to provide any remedy under this Warranty for any defect not communicated to INTERNATIONAL BALER in writing within the Warranty Period.

This Warranty supersedes any representations concerning the Products sold to the Buyer which may have been made by INTERNATIONAL BALER’ agents or employees or contained in advertisements. If any model or sample was shown to the Buyer, that model or sample was used merely to illustrate the general type and quality of the Products and not to represent that the Products would necessarily conform to such model or sample.

INTERNATIONAL BALER and Buyer expressly agree that INTERNATIONAL BALER’ obligations under this Warranty are limited solely to repair or replacement (as determined by INTERNATIONAL BALER in its sole discretion) (Ex Works point of manufacture) of any Product or part or component thereof that INTERNATIONAL BALER in its sole determination deems defective, provided Buyer has notified INTERNATIONAL BALER of the alleged defect during the applicable Warranty Period.

INTERNATIONAL BALER makes no warranty with respect to any auxiliary equipment manufactured by others and sold by INTERNATIONAL BALER. These items are subject to the warranties of the manufacturer, and Buyer agrees that any warranty claims on these items shall be made by the Buyer directly against the manufacturer. INTERNATIONAL BALER shall not be made a party to such claims by Buyer.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, OR ANY IMPLIED WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. THERE ARE NO OTHER WARRANTIES, AGREEMENTS OR UNDERSTANDING WHICH EXTEND BEYOND THOSE SET FORTH IN THESE TERMS. NO OTHER WARRANTY, ORAL OR WRITTEN, IS AUTHORIZED OR HAS BEEN GIVEN BY INTERNATIONAL BALER TO BUYER.

INTERNATIONAL BALER SHALL IN NO EVENT BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THE SALE OF INTERNATIONAL BALER PRODUCTS OR TO THIS AGREEMENT OR ANY BREACH THEREOF, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS OR REVENUE, WORK STOPPAGE OR INEFFICIENCIES, IMPAIRMENT OF THE PRODUCTS, LOSS BY REASON OF SHUTDOWN OR NON-OPERATION OR INCREASED EXPENSES OF OPERATION, WHETHER OR NOT SUCH LOSS OR DAMAGE IS BASED ON CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, AND WHETHER OR NOT INTERNATIONAL BALER WAS ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE. IN NO EVENT SHALL INTERNATIONAL BALER’S TOTAL LIABILITY (WHETHER BASED ON AN ACTION OR CLAIM IN CONTRACT, TORT OR OTHERWISE) TO BUYER ARISING OUT OF OR RELATED TO THE SALES OF ANY INTERNATIONAL BALER PRODUCTS EXCEED THE PURCHASE PRICE OF SUCH PRODUCTS.

WARRANTY PERIOD

The *Warranty Period* commences upon the earlier of the date the Products are placed in service or ninety (90) days from the date of shipment, or 30-days after the date the Products were available for shipping in the case shipping is delayed by Buyer or by circumstances outside the control of INTERNATIONAL BALER. The *Warranty Period* terminates upon the expiration of one (1) year or 2000 hours on component parts (whichever occurs first) or three (3)

years or six thousand 6,000 hours on the Product structure (whichever occurs first), unless otherwise specified and acknowledged by the parties in writing, or indicated below. Labor is covered for a period of six months.

The Warranty on Products replaced or repaired pursuant to this Warranty shall expire at the end of the original Warranty Period.

EXCLUSIONS

This Warranty applies only to new Products manufactured by INTERNATIONAL BALER that have been properly installed and maintained and subjected to normal use. It does not cover damages caused by accident, abuse, misuse, negligent handling, improper or inadequate maintenance, tampering, or installation, modification, alteration or repair not performed by INTERNATIONAL BALER or its authorized subcontractors or third parties approved by INTERNATIONAL BALER; operation in a manner other than as specified in the Operator Service Manual; failure to maintain the Products in accordance with the Operator Service Manual; damage caused by parts, equipment or other devices not furnished and installed by INTERNATIONAL BALER; electrical brownouts, power surges, loose wires, or loose screws, nuts or bolts; use of the Products beyond their original capacities or specifications; or operation on improper voltages. In addition, the following are, without limitation, expressly excluded from the Warranty:

- ◆ Normal wearing items such as wearstrips, filters, lubricants, soft seals, pressure valves, knives, hydraulic hoses, hydraulic pipes, O-rings, proximity switch adjustments, limit switch adjustments, hydraulic pressure adjustments, pressure switches, timers, counters, inserter rollers, twister hooks, wire roller, valve coils/solenoids, sharks teeth/cutter knives, guide bars, gather ram adjustments, normal liner wear, fuses, electrical overloads, electrical breakers, ejector chain, and the like, required as the result of normal operations.
- ◆ Replacement of hydraulic fluid due to spills or leaks.
- ◆ Any failure caused by exposure to outdoor elements/weather.
- ◆ Physical failure caused by incorrect operation of the Products.
- ◆ Component failure resulting from operating the Products with contaminated or overheated hydraulic fluid.
- ◆ Component failure resulting from operating the Products with an incorrect brand, type, or formulation of hydraulic fluid(s).
- ◆ Component failure resulting from mixing petroleum based hydraulic fluids with vegetable-based food grade hydraulic fluids.
- ◆ Any failure resulting from Buyer modifications, unauthorized alterations, or any changes to the Products incompatible with the design capabilities of the Products.
- ◆ Any failure from neglecting to perform routine checks, air & oil filter changes, and Scheduled Maintenance as specified in the Operator Service Manual.
- ◆ Shipping costs and special handling charges to expedite delivery of Products, parts and components.
- ◆ Labor associated with warranted Products, parts and components.

RETURN OF DEFECTIVE GOODS

In the event that Buyer believes a Product, part or component manufactured by INTERNATIONAL BALER is defective in material or workmanship during the Warranty Period, Buyer shall promptly notify INTERNATIONAL BALER in writing of the problem to INTERNATIONAL BALER, Jacksonville, FL 32236, and reference the invoice

number. Upon receipt of such written notice, INTERNATIONAL BALER will issue Buyer a Returned Goods Authorization (“RGA”) number that must accompany the Product, part or component returned to INTERNATIONAL BALER for warranty consideration. This RGA number is valid for thirty (30) days from the time of its receipt. Upon receipt of the defective Product, part or component, INTERNATIONAL BALER will make an evaluation, or if necessary, forward a defective part to the original manufacturer for warranty consideration. Buyer shall then be notified of the manufacturer’s determination. If the part is found to be defective in material or workmanship, the obligations of INTERNATIONAL BALER are strictly and exclusively limited to the repair or replacement, at the option of INTERNATIONAL BALER, of the defective Product, part or component. INTERNATIONAL BALER agrees to pay all shipping charges, at UPS ground rates, for delivery to Buyer of repaired or replacement parts provided the submitted parts have proved to be defective and covered by this Warranty. Where expedited delivery of repaired or replacement parts is requested by Buyer, such additional shipping charges shall be paid by Buyer.

- The Buyer must return any defective Product, part or component to INTERNATIONAL BALER within (30) days of receipt of an RGA number (shipping costs prepaid by the Buyer). If the part is timely returned to INTERNATIONAL BALER and the failure is confirmed to be the result of a manufacturing defect, the Buyer will be credited the amount invoiced (plus shipping) for the repaired or replacement part. In the event a defective part is not received within (30) days of receipt of the RGA number, the Buyer will be billed the total cost of the replacement part or repairs, plus shipping and handling for returning the repaired or replacement part.
- INTERNATIONAL BALER shall make a final determination, in its sole discretion, whether returned parts are subject to a manufacturer’s defect or whether the returned part failed due to Buyer’s failure to perform recommended Scheduled Maintenance, neglect, abuse or other circumstances causing the Warranty to be void.
- A 20% restocking fee will be charged on all returned goods. Return of items is only accepted within sixty (60) days from the date of shipment,

INTERNATIONAL BALER offers Products equipped with a modem (except with respect to verticals) to enable remote connection by INTERNATIONAL BALER’ service department, allowing for the diagnosis and resolution of problems with Buyer’s equipment as quickly and cost effectively as possible. INTERNATIONAL BALER encourages Buyer to benefit from this service by providing a phone or ethernet line to the equipment. If the Buyer of the Products elects not to provide the remote connection, thereby preventing INTERNATIONAL BALER from diagnosing and solving equipment problems remotely, the Buyer will be charged for expenses relating to having an authorized INTERNATIONAL BALER service technician visit Purchaser’s site (but not for expenses relating to repair or replacement of Products covered by the Warranty).